

FACTORY WARRANTY

Commercial Paper Shredders: Olympia warrants all commercial paper shredders to be free of defects in material and workmanship under normal use. Three (3) years parts and labor and a limited lifetime warranty on the cutting cylinders.

High Security Shredders and Pharmacy Shredder: Olympia warrants all high security paper shredders to be free of defects in material and workmanship under normal use. One (1) year parts and labor and one (1) year on the cutting cylinders.

This warranty applies to current models only. For discontinued models, consult original warranty. This warranty is void if repairs are necessitated by accident, misuse, abuse, water damage, or fire. Particle cut, crosscut, and high security crosscut shredders require lubrication as directed in the Operator's Manual. Failure to lubricate these systems will void the warranty. Modifications, alterations, and repairs must be performed by an authorized technician.

All Other Products: Olympia warrants all component parts of its products to be free of manufacturing defects for a period of one year from the date of purchase by the end user. Paper Trimmers have a limited lifetime warranty.

This warranty does not include the cost of any labor incurred or performed by the dealer or another third party to replace defective components. This warranty does not cover wearable and consumable parts such as knives, cutting sticks, drill bits, or blocks, rubber rollers, etc.

Olympia will repair or replace any component part found to be defective within the warranty period, not caused by accident, misuse, or improper maintenance, if returned to our factory, transportation charges prepaid.

If you believe you have a warranty claim, contact Olympia for a Return Goods Authorization. Olympia will not be responsible for any charges incurred without its specific authorization. Warranty parts will be invoiced, including freight. Upon return of the alleged defective part, credit will be issued, including the cost of ground freight, if the part proves to be defective.

This warranty is in lieu of all other warranties, express, implied, statutory or otherwise. Olympia makes no warranty of merchantability or fitness for a particular purpose.

To the extent permitted by law, any consequential or incidental damages of any kind, including, but not limited to lost profits or other economic injury are not warranted.